

Will van Manen Kamera-Service vof

Shipping form for repair/CLA

Name or Company			
VAT-number (in case of company)		<i>(outside EU we don't charge VAT)</i>	
Address			
Zipcode + town			
Country			
Phone			
Cellphone/mobile			
E-mail			
Equipment <i>(please note body/lens/etc. separately)</i>			
Brand	Type	Serial number	deficiency <i>(define as clearly as possible, please don't suffice with 'check' or 'broken')</i>
Sent along lenscap/bodycap strap/bag negative/slide/print			
Comments			
Date		Signature	
Weight of your parcel	0-2Kg	2-5Kg	5-10Kg

Send this form with the equipment to:

W van Manen
Dorpsstraat 81
2712 AD Zoetermeer
The Netherlands
Phone +31 (0)79 316 3339

We advise you to pack your parcel well and solid; check your local postal services for sending parcels registered/insured/with track & trace service.

Note to our clients from outside the EU:

When receiving parcels from outside the EU, Dutch companies have to pay 19% VAT of the (on the incoming international shipping form) stated value (deductible for us, so no problem) plus 12,50 Euros clearance costs (NOT deductible).

If the stated value is >240 Euros, besides the VAT and clearance costs, we also have to pay 4,5% import taxes (NOT deductible).

Why the 240 Euros-limit? Quote from a customs officer: 'Dutch customs doesn't bother with small amounts of import taxes (it would cost them more on paperwork)' it is not possible for Dutch customs to make the distinction between incoming goods that need to be repaired and shipped back to its owner (temporary import) and goods that were purchased outside the EU by the addressee. Of course, to avoid these costs, big companies have contracts to arrange temporary import beforehand or have their own customs officer at Amsterdam Airport (worthwhile at >2.000.000 Euros turnover from outside EU). Therefore we will not accept parcels with a stated value >240 Euros.